

DOOR OF HOPE

ANNUAL REPORT

2024-2025



**A DOOR OF HOPE,
THROUGH JESUS IN
A FRAGILE AND
UNCERTAIN WORLD.**

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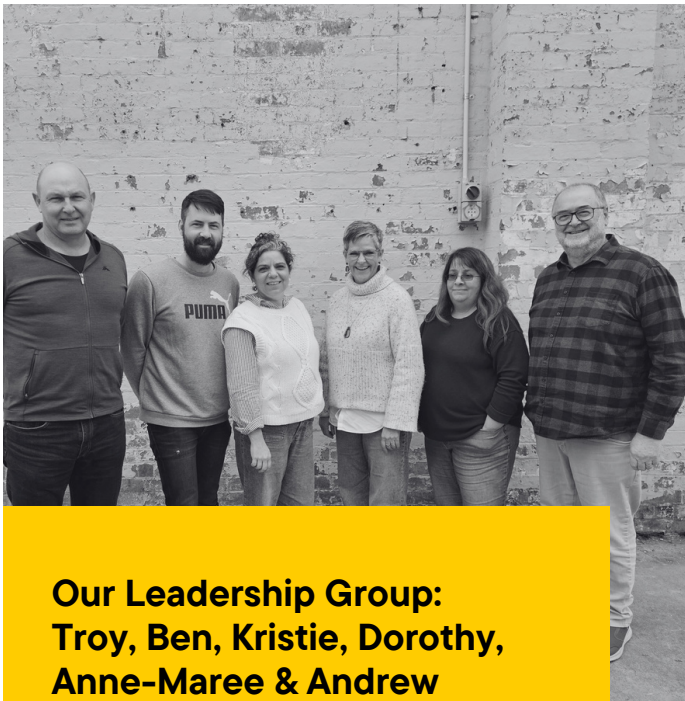
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REPORT FROM THE LEADERSHIP GROUP



**Our Leadership Group:
Troy, Ben, Kristie, Dorothy,
Anne-Maree & Andrew**

This year, we have witnessed God's hand at work in powerful and personal ways.

"I am the vine, you are the branches. Those who abide in me and I in them bear much fruit, because apart from me you can do nothing."

John 15:5 reminds us that apart from Him, we can do nothing. This year, we've seen the fruit of abiding in Jesus—through relationships, prayer, and discipleship.

Over the past three years, our strategic focus has been to:

- Know people
- Embrace authenticity
- Engage our digital community

These priorities have guided our prayers and decisions and helped us follow God's leading.

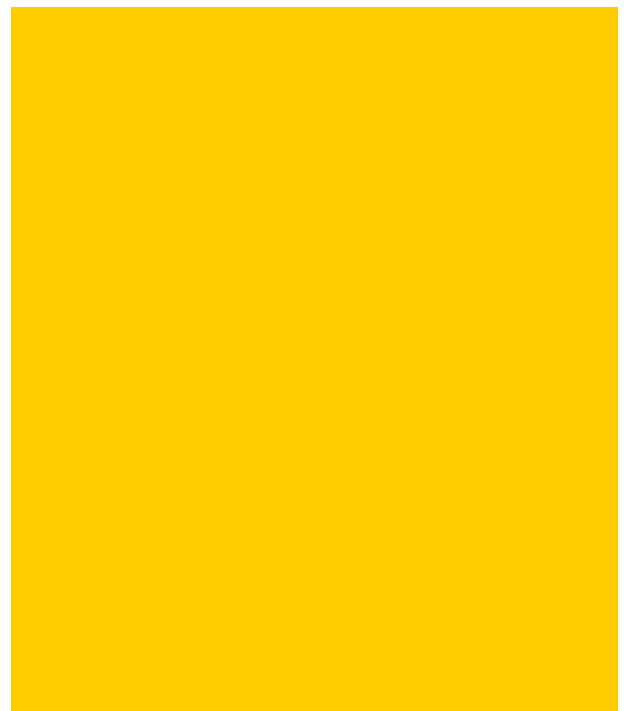
The fruit looks like new and rich relationships that have grown over this year; it looks like our exciting journey into God's word; it looks like our increasing heart for prayer! It looks like our kids, youth and adults following Jesus as disciples who are making disciples.

We've been blessed by rich experiences with our Door of Hope family and new friends:

- Hope Camp: A joyful time of connection
- Working Bees: Purposeful work and intergenerational connections
- Hope Rising Prayer Nights & Volunteer Team Nights: Creative spiritual engagement in community
- 40 Days of Prayer: United prayer and fasting, with powerful answers to prayer

It has been a privilege to serve in the Leadership Group alongside our elders, staff team, volunteer team and congregation who desire to be Jesus Centred, Others Focussed and to be Together in Community – on mission with God!

We invite you to continue this journey with us – to be a Door of Hope, through Jesus Christ, in a fragile and uncertain world.





STAFF OVERVIEW

OUR ELDERSHIP:

WAN SHIN (INTERN), TIM, ANDREW, ANNA, SCOTT,
PAUL, SARAH, RENE, MIMI (INTERN)

WE WELCOMED NEW PEOPLE:

ZAC
FERGUSON

YOUTH PASTOR

TOBY
VERHAEGH

YOUTH CHAPLAIN

ISAAC
RATCLIFFE

HDK ASSISTANT

PAUL
HAYES

NEW ELDER

MIMI
CONTRERAS

ELDER INTERN

WAN SHIN
LIM

ELDER INTERN



Door of Hope has always been a generous church! In this past year we have seen the Holy Spirit increase the fruit of generosity in our weekly tithes and offerings, and in our giving to Missions – both locally, and further afield. We gave over \$52,000 in 2025.

Ben and Christie Kumar continue to serve as Church Planting Trainers in South-East Asia. We were able to pray with the Kumars as they experienced the loss of a family member, and celebrate with them as they saw their ministry result in new faith communities across multiple nations.

Having the Vos family join us from Uganda last year was a joy, and it was encouraging to hear about the completion of the hydro-electric scheme for the hospital that Luke works in.

Thank you for praying for Dani Misdorn and Sandra Kuipers at Worldview Centre in St Leonards. Dani and Sandra have both been active in training and equipping followers of Jesus to move into cross cultural mission.

Destiny Rescue has continued to report on their courageous efforts in rescuing children across the world. In just the first half of 2025 the number of enrolments in the Gospel Centric Freedom Plan reached 859. Prayer meetings, Bible studies, and youth programs are started in villages by these survivors. Praise God!

Clifton and Priscilla Shipway from the Good Shepherd Agricultural Mission in India have battled floods, illness and bereavement this past year, and continue to serve their team with joy and energy. They have opened their new Kindergarten and are thankful for God's ongoing provision and protection. We also enjoyed Clifton's company during his visit to Tasmania over the Summer.

**MissionsGive also supports Door of Hope Community assistance, MadWheels Youth, Christmas Hampers, Strategic outreach projects, WayFM, Youth Alive Tas and Emergency Relief.*



ONLINE COMMUNITY

We've seen God's amazing hand at work growing our community and online connections through digital and social platforms.

Access to our online services and Facebook groups allow our online community to stay connected and engaged. This includes the elderly, those with disabilities, and individuals facing social anxiety. Increasingly we are also seeing people from other countries seek our church for connection with God and His people.

In 2024-25, our Facebook groups have continued to grow. The (General) Door of Hope Church Community Group includes members from our church family and beyond, including many previous attendees of Door of Hope. We continue to see group members request prayer, share songs, and post personal reflections.

The Online Facebook group provides a place for people who only join online to meet and a good first step for people to get to know what Door of Hope is about. This year we introduced daily devotionals to bless them with scripture, reflection, and a prayer to focus on each day.

We're seeing increasing crossover between our online and in-person communities, with many in-person attendees engaging digitally and online members joining in-person: growing as a hybrid community.

The focus for 2024-25 has been on the quality of connection instead of quantity. The Door of Hope Facebook page now has more people-focused posts, instead of program-focused. The one-on-one Online Discovery Bible Method (1:1 ODBM) program has commenced with more people wanting the program than we have available to run it! Connect Group attendance of our Online Community has also increased.

In March we commenced a Google Ads campaign to encourage those seeking prayer to request it via the form on our website. We are now seeing over 80 prayer requests per month come through that form. Many thanks to Denise Cripps and our prayer team for connecting with the mostly international people seeking prayer this way. From these connections we have also seen some seek further connection with Door of Hope, including joining our Online Facebook group and participating in 1:1 ODBM. We are hoping to have some join in Online Alpha and Online Connect Groups soon!

HIGHLIGHTS:

127 attendees of online Sunday services each week

Connected Community: 56 Online; 13 Hybrid

315 members in Door of Hope Community Facebook Group

92 members in Online Facebook Group

11 Volunteers (in 14 online positions across four online roles)

8 online connect group members

4 1:1 ODBM participants

Average 228 interactions online per month (50% with Online Community), includes 80 prayer requests via our webform each month

CREATIVE ARTS



604
AVERAGE
WEEKEND
ATTENDANCE

482
IN PERSON

105
SERVICES

89
VOLUNTEERS

34
BAPTISMS

Creative Arts has been a passion and strength of Door of Hope for many years, and we've had yet another blessed year!

Our sermon series covered a range of content from books of the Bible (Exodus, Titus & Philippians) to people from scripture (Moses and Biblical siblings) to topics including the Holy Spirit, community, Church history, and vocation - from both our amazing preaching team and some guest contributors (including Matthew Garwood, Christoph Ochs & Steve Peach) as well as the continuation of regular 'Stop and Pause' Sundays to spend time in reflection as a community.

We also hosted the incredible combined church service on Easter Sunday evening, where many of the churches of Launceston were represented - worshipping and praying together, in a powerful demonstration of the growing unity and camaraderie our churches are experiencing.

Major developments to our ageing PA system in the Main Auditorium were finally completed after 3 years of planning and budgeting - and thanks to miraculous provision from God. Our volunteers are still getting used to operating a completely new system, but we're confident the new equipment will set us up for another whole generation of use.

The very first visiting band to utilise our new PA were Sons of Korah in May - we were pleased to host them as the first of many touring music artists and bands into the future!

As always, we give thanks to God for an incredible team of volunteers in the Creative Arts space who faithfully serve and share their 'colours' to the portrait of Jesus we're trying to paint, creating environments that are conducive to people encountering God and being shaped by Him.

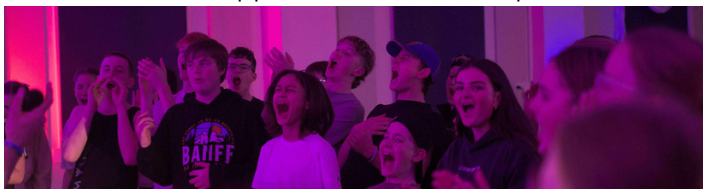
GENERATIONS

As we have focused on Knowing People, Embracing Authenticity and Engaging with our digital community, the impact on our Generation ministry is expansion and multiplication during the 2024 – 25 financial year.

As 2024 came to an end we released Oliver Mensah from his ministry at Door of Hope to begin 2025 at the iSEE Church. A contingent of Door of Hope Leadership and community attended the commissioning service for Oliver as iSee Launceston's new Lead Pastor. The unity expressed across our churches was a blessing.

Our Youth ministry team expanded as a result with Zac Ferguson accepting the call to ministry and commencing in a 4-day role that crosses over Generations and Creative Arts ministries at the beginning of 2025. A complimentary role of Youth Chaplain commenced with Toby Verhaegh mentoring Youth, taking our Youth ministry into high schools. The resultant rise in Youth making decisions to follow Jesus, being baptised, and trained to disciple others, lead Alpha and Discovery Bible groups has been inspirational. Our Youth ministry has participated in large regional and statewide events that have drawn massive crowds of young people, introducing them to Jesus.

The Young Adult leadership team have led the monthly All-In gatherings that provide a connection point for the people who regularly arrive at our Undone service. Heather Pannowitz and Zac Ferguson have participated in the CCVT Accelerate program, attending the CCVT Summit in May with a team from Door of Hope. Wini was invited to speak at the Summit and gave an engaging, insightful message that was a highlight. Toby Verhaegh has participated in Shift m2M which is a program in disciple making that informs our approach at Door of Hope.



Hope Discovery Kids expanded the Sunday program to span the Early Learning Centre, Kids Space and Auditorium 2, with pre-school to grade 2 children signing in from our new Hope Discovery Family Centre reception. The expansion of our children's ministry also continues online with their YouTube channel growing to 2400 subscribers and the new pre-school videos regularly attracting thousands of views. The team have welcomed children whose families are not believers but have begun watching the program online.

Our Playgroup has attracted a growing team of committed volunteers who welcome and connect with participants, forming a multicultural community. We have loved and cared for families through births, financial hardship, loss and sickness. Conversations and play, story time, pack-up and singing are the features which form the rhythm of each session. South Launceston Early Learning include this program as a routine experience for their toddler groups.

The Hope Discovery Family Centre has had a substantial renovation that has not only improved the aesthetic but also the functionality of the space. The stakeholders (South Launceston Early Learning, Windsor Allied Health, Hope Discovery Parties, Outside School Hours Care, Playgroup and Kids ministry) have formed a team meeting monthly, sharing important information, initiatives and planning opportunities for training and connecting with our wider community. The Australian Conference on Neurodevelopmental Disorders (ACND) has become a marquee event in the professional calendar with a fourth conference planned for September 2025. The activities of our Family Centre have positively impacted many children and families in Tasmania and beyond.

Our disciple making ministry team has continued to meet monthly and invest in building a biblical understanding of Jesus' approach. The fruit of our work together is evident in celebrating new decisions to follow Jesus, baptisms and disciple makers who are multiplying in their schools, workplaces and social networks.

To God be the glory, great things He has done and continues to do!

OPERATIONS

FACILITY IMPROVEMENTS:

- Bollards placed around the site for extra protection against vehicle penetration.
- Family Centre internal modifications – new storage room, new fire exit doors, new internal painting
- Additional security for Kids Space entrance – security gate and electronic door locking system
- Undercover carpark exit ramp has been resealed as a permanent fix to recurring potholes.
- Storage team office modified for additional security
- A new filtered water station installed in the main foyer
- A large area on the western face of the tower had concrete cancer repaired – supported with a grant from Heritage Tasmania
- A major renovation of the boiler house commenced this financial year. The plan is to relocate all maintenance workshops and materials to this new location.
- New office created for the LCC manager.
- New paling fence erected around the perimeter of the Glen Dhu street carpark. Built by the state government to reduce the noise impact from the highway.
- Staff storage space reconfiguration – to make way for a proposed expansion of Jake Pearce's wellness centre into this area.



INNOVATION

Businesses:

- 35 new self-storage units on level 1 of the tower
- Total number of self-storage units has grown to 701! 608 (87%) are occupied.
- Door of Hope Central Storage achieved 'best rated' in the self-storage category of the Quality Business Awards 2025.
- Hope Discovery Outside School Hours Care won a Tasmanian Disability Award. The award recognised the team's outstanding commitment to inclusion within the vacation care program.

MadWheels:

- o Donated 15 vehicles
- o Donated their 200th vehicle May this year.
- o MadWheels Youth enjoyed a full quota of high school students and a happy team of volunteers

New tenants welcomed to site:

- o Epilepsy Tasmania
- o Camper's Pantry
- o Jake Pearce – wellness and recovery centre
- o Davis Construction

Operations:

- New Psychosocial Safety Plan approved and now in effect
- Completed our first annual cycle of psychosocial safety risk management
- Emergency Response procedures completed new guiding documents – a new handbook and booklet
- Security Awareness video
- Recycle Rewards program fully embraced by Door of Hope – led by Phenton Gardam. Phenton has registered us as a donor and he has instigated a collection system here on site. All money raised is going, via his scrap fund, back into building improvements.

People movements across the site:

With new people-counting cameras, we are able to better ascertain the number of people moving through our site at the southern end. For the previous financial year:

- We averaged 39,658 per month. With our busiest month being October, with 47,569 people movements.
- Our overall busiest day of the week was Tuesdays, followed closely by Thursdays.

ALPHA

Door of Hope has been running Alpha Courses for nearly 30 years, and it continues to be an amazing tool for sharing the Good News of Jesus with people who are searching for the Way, the Truth and the Life!

We have heard many stories about people encountering God and becoming more like Jesus through Alpha in the past year, including several first time commitments and baptisms, as well as many stories of invitations and rich conversations.

A huge thanks to our Alpha team – people who serve in admin, catering, hosting, helping and of course, inviting! Keep up the great work – your invitation may be the catalyst for a new life with Christ.

4

In-person courses

60+

Participants

16

Volunteers



Our job as a community is to care for people. This ministry's job is to actively equip our people to do so.

Within our church congregation, when an extra level of support might be required, the Pastoral Care team of staff and volunteers aim to provide care, including spiritual support, visitation, providing meals and practical assistance. The team is also very intentional in mobilising the wider congregation to participate and contribute.

For assistance dealing with significant life issues, we have a professional and confidential counselling service that operates on a Monday.

It is also our privilege to be able to provide support to the Launceston and Tasmanian community. With the current cost of living pressures there is an increasing demand for food and practical help from the wider community.

Food hampers are given out through the week to individuals and families who are doing it tough. Most recipients are referred to us by various services throughout Launceston.

Annually, we also give out Christmas Hampers to people needing a little assistance to put on a Christmas meal. Our Christmas Hamper ministry works closely with a broad range of community organisations such as Community Corrections, schools, Baptcare and Glenhaven. (We don't receive referrals from domestic violence shelters.)

Weekly, we have a team that reaches out to residents of Levi House with cooking and craft activities. We also have a team that supports individuals in Risdon Prison and their families.

Additionally, Pastoral Care runs Prime Time (our gathering for Seniors) and Men's Breakfast to create space for people to connect and be inspired by the stories of others.

PASTORAL CARE



299

Emergency food supplies

200

Christmas Hampers

192

Visits to Levi House

4

Seniors Afternoons

1

Mens Breakfast

CHAIRMAN'S REPORT

We are thankful for the many ways God has moved in and through our community at Door of Hope Christian Church over this past year.

Our God-given vision to be a Door of Hope through Jesus Christ in a fragile and uncertain world continues to be at the forefront, shaping our decisions, inspiring our ministries, and has been reflected in the many Hope Stories shared across our community.

Throughout the year, we have acknowledged and celebrated the contributions of many individuals and teams, some of these include:

- Belinda Downie and Jo Kemp both celebrated 10 years of serving faithfully at Door of Hope in their respective roles. Their continued presence on the team brings wisdom and care to our community life.
- The Mensah family, who stepped into a new leadership role in February 2025. We give thanks for their willingness to serve and for the way our church continues to play a part in God's broader work across our city.
- Our deep gratitude goes to two long-serving elders who retired this year: Phil Beeston who served faithfully since 2009—completing 16 years of leadership; and Michelle Walters, who served since 2010—completing 15 years of dedicated service. We also extend heartfelt thanks to their families for supporting them throughout their journey.
- And our incredible volunteers, whose quiet acts of love and dedicated service continue to support and advance our vision and mission. We thank God for each one!

This year, we welcomed key leadership volunteers: Paul Hayes (New Elder); Bruce Stocks (Pastoral Support to the Eldership); Tim Heron (Appointed Chair of RMB); Tony Walters (RMB Team); Wan Shin Lim and Mimi Contreras (Leadership Interns).

We continue to nurture a culture of growth and learning as staff engage in regular continued professional development opportunities, empowering them to grow in their roles and serve with increasing confidence, skill, and care. A key focus this year has been the implementation of our Psychosocial Risk Management Process.

The Resources Ministry Board (RMB) - a volunteer team of business leaders from our congregation has played a pivotal role in supporting our church's financial health and mission. With a focus on entrepreneurial thinking, the RMB supports our vision, mission and goals, ensuring resources are available for current and future ministry.

Significant progress has been made on our current Strategic Plan - to be a Door of Hope by knowing people, embracing authenticity, and engaging our digital community, helping us remain responsive and relevant in a rapidly changing world. There is a strong sense that the Lord's leading to focus on these three areas is preparing us for the outworking of His plans in the years in come.

This year, also marked the commencement of stakeholder engagement for our next Strategic Plan (2026–2028), a process grounded in prayer, discernment, and collaboration.

Discipleship continues to shape the way we gather, serve, and grow together with courses such as Alpha, MyFriends, and Parenting for Faith, equipping individuals and families to grow in faith. Our combined churches worship gatherings and the Passover event, powerful expressions of unity across our city.

As we look ahead, we remain committed to being a Door of Hope through Jesus Christ in a fragile and uncertain world and we thank God who is able to do immeasurably more than we ask or imagine according to His power that is at work within us. (Ephesians 3:20)

FINANCIAL REPORTS

Financially, we have seen God's provision through tithes and offerings with the total amount given being \$899,139. This has allowed us to focus on paying capital and interest on our loan, ensuring the financial stability of our church and positioning us well for the future. God has been faithful in providing financial resources for His ministry in our city and beyond.

Each year we undergo an annual external audit to review our financial statements and practices. We also report to the ACNC (the governing body for not for profits and charities) annually. All audited financial statements are published by the ACNC for the public.

INCOME

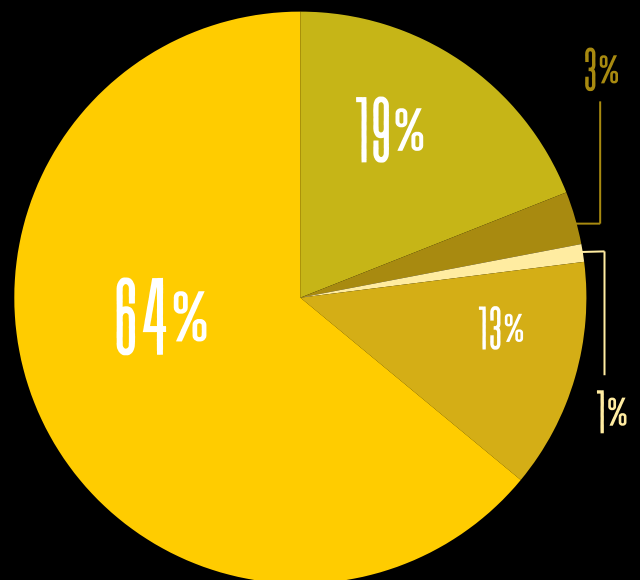
Business Income - 64%

Tithes & Offerings - 19%

Property Rental - 13%

Grants received - 1%

Other Income - 3%



EXPENSES

Staffing Costs - 46%

Ministry and Other Expenses - 16%

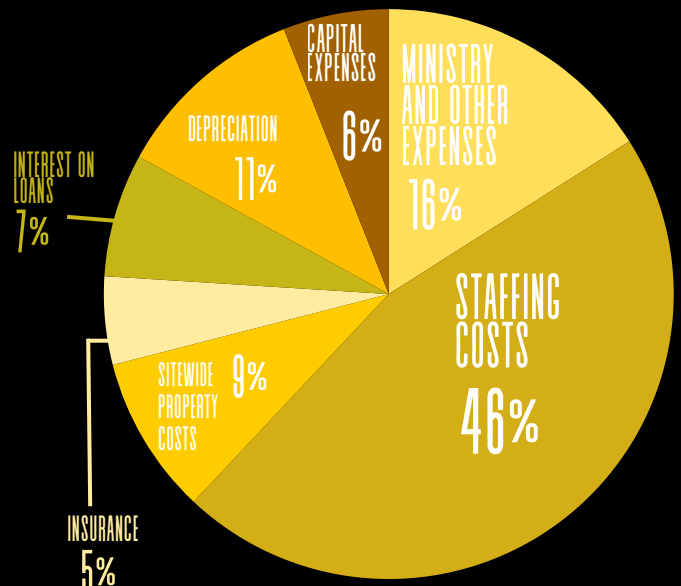
Sitewide Property Costs 9%

Capital Expenses - 6%

Depreciation - 11%

Interest on Loans - 7%

Insurance - 5%



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MORE ABOUT US?**



**SCAN THE QR CODE AND CHECK OUT ALL
THE GREAT THINGS WE HAVE HAPPENING
IN THE LIFE OF OUR CHURCH**



Door of Hope
CHRISTIAN CHURCH

