

# ANNUAL REPORT

2021/2022

*The wonder of you*



Door of Hope  
CHRISTIAN CHURCH

The wonder

*of you*

WE WANT TO BE A DOOR OF HOPE,  
THROUGH JESUS CHRIST, IN A FRAGILE  
AND UNCERTAIN WORLD; AND IN ORDER  
TO DO THIS WE ASPIRE TO BE JESUS  
CENTRED, OTHERS FOCUSED, DOING SO  
TOGETHER IN COMMUNITY.

# FROM OUR SENIOR PASTOR

"FOR US, THIS QUEST IS ABOUT LIVING OUR LIVES CENTRED ON JESUS. WE WANT TO BE MORE LIKE HIM AND DO THE THINGS HE DID, WHICH ALWAYS INVOLVED CARING FOR OTHERS."



Hello and welcome!

Contained in the pages that follow, are reports from various members of our ministry team. They will share many good news stories, but these are not their stories alone. They are the result of a church family who have prayed, and played their part, through contributing time, talent and treasure to be a door of hope, through Jesus Christ, in a fragile and uncertain world.

The Apostle Paul celebrates this in Ephesians 4:16 - "From Him the whole body (the church in its various parts), joined and knitted firmly together by what every joint supplies, when each

part is working properly, causes the body to grow and mature, building itself up in (unselfish) love."

So, thank you Door of Hope family. You are amazing! After navigating the complexities of COVID-19 together, we are now witnessing the dawn of a new day. The greatest gift to the community is a healthy church.

I am grateful for the faithful people who sow into this church through stewarding their finances in a Biblical, God honouring way. It is their giving that enables us to not only

minister to our church community but also go on mission in our city and around the world. Together, we can make a difference through the only one who brings hope and healing to a hurting world... and His Name is Jesus.

I love and appreciate you!

*Steve Fitzallen*

SENIOR MINISTER



# WE WELCOMED NEW STAFF

KARIS  
BENSEMANN  
-CREATIVE ARTS

JOHN  
POWELL  
-MAINTENANCE

DENISE  
CRIPPS  
-WELCOME DESK

HANOOK  
POLU  
-OPERATIONS

COURTNEY  
VERHAEGH  
-CREATIVE ARTS

ROD  
COWLAND  
-STRUCTURAL ENGINEERING  
ADVISOR

COURTNEY  
CLARKE  
-WELCOME DESK

BEN  
FRY  
-MAINTENANCE

# AND FAREWELLED

JAC PARSONS (CREATIVE ARTS) | JON PARSONS (CREATIVE ARTS) | CHRIS BROOKS (MADWHEELS YOUTH) |  
JOHN POWELL (MADWHEELS YOUTH) | DONALD EELES (MAINTENANCE) | NATHAN PICKETT (MAINTENANCE)

# WE WELCOMED RENÉ CONTRERAS & TIM HERON TO OUR BOARD OF ELDERS



# ALPHA

Alpha

God has done some amazing things with the Alpha course at Door of Hope in the 2021-22 year! We ran a total of 4 courses, with more than 55 participants!

We restructured our volunteer teams this year, expanding our capacity to run more courses into the future, and so far for the 2022-23 year, we have 5 courses with 1 still to come before Christmas! We are also now providing an Online Alpha course, providing an opportunity for people to join us from wherever they are, and a convenient option for parents of small children.

A big thank you to the 15 volunteers who have been involved in courses – either facilitating, helping, catering or administration - and a congratulations to all the Door of Hope people who have invited along a friend or family member to a course!

*Ben Fair* MINISTER FOR ALPHA

ALPHA IS A SERIES OF INTERACTIVE SESSIONS THAT FREELY EXPLORE LIFE AND THE BASICS OF THE CHRISTIAN FAITH IN A FRIENDLY, OPEN AND INFORMAL ENVIRONMENT. WHETHER YOU'RE JUST CHECKING IT OUT, NEW TO FAITH, OR COMING BACK TO CHURCH, YOU ARE INVITED.

4 COURSES

55+ ATTENDEES

15 VOLUNTEERS

## UPCOMING COURSES





# CREATIVE ARTS

God is so creative, and our team of around 80 regular volunteers have helped express His creativity and share His message with our community on a weekly basis all year. Stand out highlights include memorable celebrations like Easter weekend, Father's Day and Mother's Day and, of course, our incredible original Christmas Production, Nedativity – involving over 100 volunteers and around 1500 attendees both in-person and online.

The creative team also works closely with other teams on a regular basis to bring God's word to life, share His love and celebrate His goodness with those around us. Sunday services such as Hope Generation Celebrates and Christmas Hampers and campaigns like Miracle Missions Offering, Hope Partners, Planned Giving and the Tas Celebration with Will Graham are all multi-team efforts!

Throughout the 2021-22 year, we had an average weekend attendance of 444, with 342 people joining us in-person, and another 102 joining us online across our 10am, 5pm and HDK services. We also celebrated 9 baptisms, and launch our new website. We can't wait to see how God will use our creatives over the next year!

*Ben Fair* CREATIVE ARTS MINISTER

444 AVERAGE WEEKLY ATTENDANCE  
342 IN PERSON  
102 ONLINE  
80 VOLUNTEERS  
9 BAPTISMS  
1 NEW WEBSITE!







# GENERATIONS MINISTRY

God has been blessing Generations Ministry, and there's been lots going on. We had 3 pastors accredited with CCVT, and 3 staff members participating in the endorsement process. Nine of our leadership team completed a 9-day course called Shift M2M, which focuses on leading a multiplying, disciple-making movement. Further training in personal evangelism for the Will Graham event and a follow-on course from Shift m2M, My Friends, was completed by all the Generation Ministry Team.

Some of the incredible things we've been able to work on this year include a Facility Network Group learning about how we contribute to the critical factors for healthy development in children from birth to 4 years old; the opening of the South Launceston Early Learning centre (SLEL); partnering with Windsor Allied Health South Launceston Clinic; providing employment through OSCH and SLEL for valued volunteers in our children's and youth ministry; ongoing improvement and success of the HDK YouTube channel; an increase in participation at Undone Hangs from about 50 people to over 100; a university bus pickup service, which led to the baptism of one young adult; the launch of a new vision for our

youth ministry based on Romans 12:2, along with corresponding merchandise; and, collaboration with Youth Health North which has resulted in a trial drop-in centre program.

The Australian Conference on Neurodevelopmental Disorders successfully ran a second, hybrid conference in September 2021, attended by 480 delegates with a roughly 50/50 split between in-person and online participation. The event contributed \$15,000 to Launceston Conference Centre, increased patronage of Selah Café, and contributed a surplus of \$35,000 to the Hope Discovery Family Centre. In addition to this, we helped out with several major events including the Easter Festival at Riverbend Park, the Will Graham Youth and Children's events, and Youth Alive Tasmania which was hosted in our building.

I'm incredibly proud and thankful for the commitment and passion of the staff and volunteers who have made it possible to achieve all of this in the last year, and I'm looking forward to what God does in our ministry over the next 12 months.

*Dorothy Roberts*

GENERATIONS MINISTER

100+

ATTENDING UNDONE HANGS

100+

ATTENDING YOUTH + KIDS

40

YOUTH CONNECT ATTENDEES

65

KIDS ATTENDING HOPE  
DISCOVERY KIDS



# PASTORAL CARE

Pastoral care happens naturally when individuals in our community are prompted to care for and support one another – but also intentionally through our Pastoral Care Team. Offering assistance to those in need or crisis, pastoral care can cover a broad range of care/support including, but not limited to, hospital or home visitation, befriending, meals and practical assistance at various times e.g. pregnancy or illness. It also reaches out to those within the community who require help through a range of different support programs or assistance to find suitable options to solve problems.

Last financial year, our team of staff and volunteers conducted seniors' gatherings and regular social afternoons at Levi House, provided emergency food supplies and hampers to families and individuals, and met virtually with people in or recently released from prison and their families to provide support. In addition to this, our counselling service continues to run on Mondays, offering professional, confidential services for adults seeking help coping with life issues.

237 FAMILIES + INDIVIDUALS  
HELPED WITH EMERGENCY  
FOOD SUPPLIES

120 CHRISTMAS HAMPERS

88 EASTER GIFTS

50+ LEVI HOUSE SOCIAL  
ACTIVITIES

16 VOLUNTEERS

3 SENIORS EVENTS





# MADWHEELS

MadWheels (Making A Difference Wheels) started in 2004 with a \$100 note and a vision to help the community. It has now grown into a fully equipped automotive workshop within the Door of Hope facility where our dedicated team of volunteers restore donated cars and then "pay it forward" to people in our community. Since commencement, more than 140 vehicles have been gifted to people in our community.

MadWheels Youth provides a mentoring program for young people in Northern Tasmania. The program assists students by providing support and access to practical training programs in mechanical skills. This enables them to develop into independent and responsible adults. Last year 12 cars were donated to local individuals and families. MadWheels was also awarded a grant of over \$16,000, which will allow them to install another vehicle hoist and a wheel balancer to improve their workshop.

The MadWheels program is 100% run by volunteers, investing approximately 3000 hours each year into the program.

12 CARS  
DONATED

3000 VOLUNTEER  
HOURS



## CONNECT GROUPS



17 ADULT CONNECT  
GROUPS

130 REGULAR  
PARTICIPANTS

# OPERATIONS

## FACILITY UPGRADES

- ASBESTOS REMOVED FROM BOILER HOUSE
- NEW FIRE DETECTION SYSTEMS
- WAREHOUSE 1 UPGRADES
- MEETING ROOM 4 UPGRADES
- NEW MANAGER - MAINTENANCE, REPAIR & MINOR WORKS
- NEW STAFF LUNCHROOM
- FULL INSURANCE COVERAGE ACROSS WHOLE SITE



THANKS TO MUCH OF THIS WORK OVER THE PAST FEW YEARS, WE ACHIEVED FULL INSURANCE COVERAGE. WE NOW HAVE THE PEACE-OF-MIND OF HAVING APPROPRIATE INSURANCE COVER FOR OUR ENTIRE BUILDING.

Our Operations Team is responsible for the operation and function of our facility, and the Resources Ministry Board (RMB) oversees a number of ministries with a high business component such as Launceston Conference Centre, Outside School Hours Care, Door of Hope Central Storage and our corporate leases. The RMB has the dual purpose of providing ministry opportunities and producing profits to help our mission.

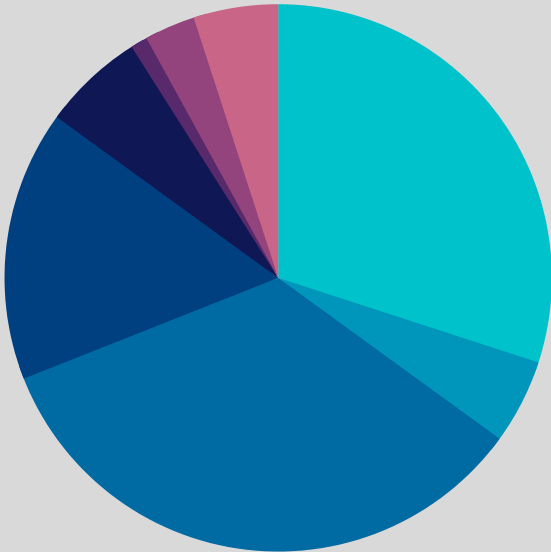
We are grateful that the profits from the RMB activities can fund the maintenance on our building, property costs and repayment of our mortgage-related loans. This frees weekly tithes and offerings to focus on funding ministry. We are truly thankful to God to be in a unique situation such as this.

# THE FOLLOWING PROJECTS HAVE BEEN WORKED ON OR COMPLETED IN THE LAST FINANCIAL YEAR:

- Implementation of a new fire detection and warning system across the whole site
- Significant upgrades to warehouse 1
- Commencement of staff office upgrades
- Completion of a 3-year-long asbestos removal process
- Achieving full insurance coverage for the whole building
- Record levels of business turnover
- Increase in corporate rent
- Record numbers of children attending Outside School Hours Care (OSCH)
- Fastest ever uptake of new storage units
- 33,000 people movements through the building per month, up from 19,000 3 years ago

## NUMBER OF PEOPLE THROUGH DOOR OF HOPE BUILDING

MONTHLY ESTIMATE - APPROX. 33,000

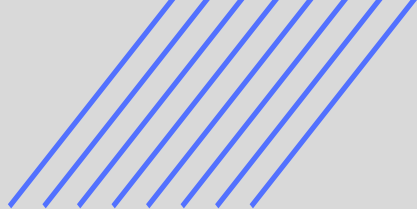


PYCSAM	34%	11,131
LAUNCESTON CONFERENCE CENTRE	30%	10,000
OUTSIDE SCHOOL HOURS CARE	16%	5,280
REVIVE	1%	200
SOUTH LAUNCESTON EARLY LEARNING	6%	2,008
DOOR OF HOPE	5%	1,644
STAFF MOVEMENT	5%	1,531
WINDSOR ALLIED HEALTH	3%	1,000

SELAH <1%  
PALMERS DANCE <1%



# FINANCE

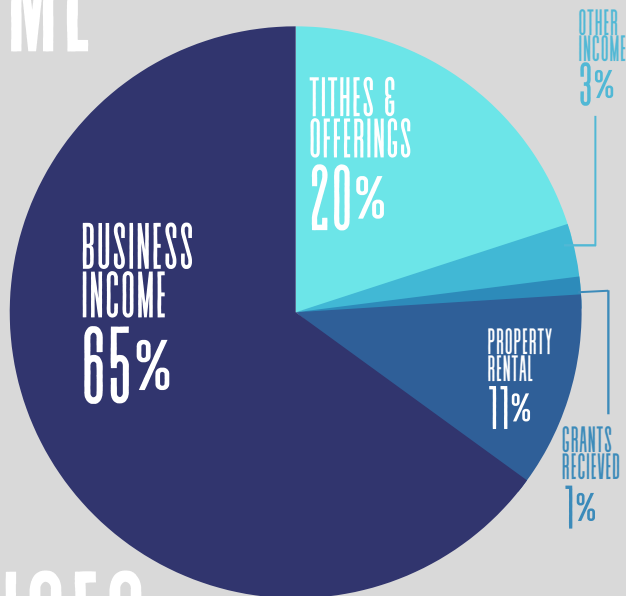


We have an incredible financial team who are committed to the highest levels of integrity, and we welcome annual financial audits from an independent expert in this area.

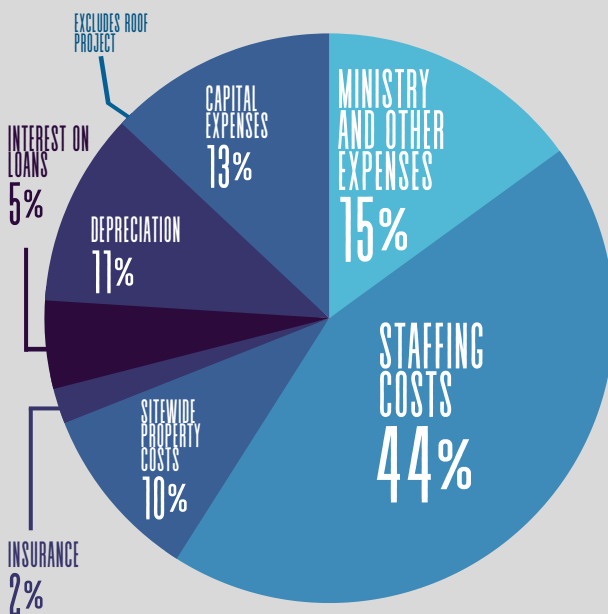
God has been faithful in providing financial resources for His ministry in our city. Giving in Door of Hope totalled \$853,262 – this includes tithes, offerings, MMO and all other donations. While this was below the budget for the year, other income sources were above budget, resulting in an overall position ahead of budget and allowing for additional spending on capital upgrades. Each year we undergo an annual external audit to review our financial statements and practices. We also report to the ACNC (the governing body for not for profits and charities) annually. All audited financial statements are published by the ACNC for the public.



# INCOME



# EXPENSES



GOD'S GRACIOUS PROVISION AND THE WAY HE HAS GIFTED OUR MINISTRY TEAM, BOARD OF ELDERS, STAFF AND VOLUNTEERS, PLUS ALL WHO CALL DOOR OF HOPE CHRISTIAN CHURCH THEIR HOME, IS NOTHING SHORT OF MIRACULOUS.

WE LOOK FORWARD, WITH GREAT EXPECTANCY, TO WHAT GOD HAS FOR US OVER THE NEXT 12 MONTHS.

AS WE REMAIN FAITHFUL AND OBEDIENT TO HIS CALLING, WE TRUST THAT WE WILL CONTINUE TO SEE LIVES TRANSFORMED AND DECISIONS MADE FOR CHRIST AS WE PURSUE OUR VISION TO BE A DOOR OF HOPE, THROUGH JESUS CHRIST, IN A FRAGILE AND UNCERTAIN WORLD.



WANT TO FIND OUT MORE ABOUT US?



Door of Hope  
CHRISTIAN CHURCH

